

IN THE CLAIMS:

Please amend the claims as shown below. The claims, as pending in the subject application, read as follows:

1. to 18. (Canceled)

19. (Currently Amended) A help server apparatus comprising:

inquiry receiving means for receiving contents of an inquiry from a user terminal apparatus;

first communication ability receiving means for receiving, from said user terminal apparatus, information ~~related to the~~ of a communication ability of said user terminal apparatus in order of priority;

extracting means for extracting a key word from the contents of the inquiry;

searching means for searching for a helper terminal apparatus on the basis of the key word;

second communication ability receiving means for receiving, from said helper terminal apparatus in order of priority, information ~~relating to the~~ of a communication ability desired by said helper terminal apparatus;

producing means for producing a list of ~~said~~ helper terminal apparatuses searched by the searching means;

list transmitting means for transmitting the list to said user terminal apparatus;

selection receiving means for receiving, from said user terminal apparatus, a request of a session with a helper terminal apparatus selected from the list;

determining means for automatically determining a communication ability to be applied to the session on the basis of the information ~~relating to~~ of the

communication ability of said user terminal apparatus and the information ~~relating to~~ of the communication ability desired by said helper terminal apparatus;

transferring means for transferring the request of the session to said helper terminal apparatus together with the determined communication ability; and

settlement means for confirming that the requested session was started normally, performing charging processing to a user, and performing charge payment processing to said help server apparatus.

20. (Currently Amended) ~~An~~ The help server apparatus according to claim 19, wherein the information ~~relating to a~~ of the communication ability is at least one of a data transfer rate, an information transfer ability, and a type of a terminal apparatus.